

Abstract of the Disclosure

SYSTEM AND METHOD FOR RETRIEVING DOCUMENTS

A computer based pivot method and system retrieves information for use by a requestor application. An information request is sent by the requestor application to a master pivot program. The information request includes document information related to a requested information document. The document information is retrieved from the information request and document retrieval information is retrieved from a configuration database as a function of the document information. The requested information document is retrieved using the document retrieval information.

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